

140mm

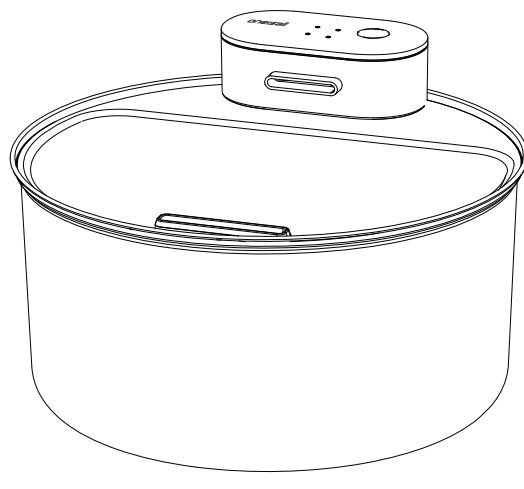
105mm



TRANSFORM HOW YOU PET

Hale 3.2L Wireless Water Fountain

Model: PW14



User Manual
ON-D205

Safety Warning

- Please use it indoors, keep it out of direct sunlight, and away from any potential fire sources.
- Please use the 5V/1A adapter provided with this product to charge the water fountain. Using any other adapter may cause the machine to malfunction or be damaged.
- Before installing or replacing the filter, please rinse the filter by soaking it in water for 5 minutes.
- For first-time use, the motor will exhaust air for 30 seconds, which may cause a decrease in water flow. Normal flow will resume soon.
- In order to prevent pets from knocking over the water fountain, it is recommended to place it against the wall or placed in a safe location.
- Please replace the filter regularly and thoroughly clean the bottom components of the motor.
- When cleaning the whole machine, please disconnect the power supply and turn off the product.
- Do not rinse or soak the Motor with water; if accidentally getting wet during the cleaning process, please dry it in time to avoid damage to the equipment.
- When going on vacation, ensure the water fountain is fully charged and check the remaining water level.

Package List

Motor

Filter Sponge

Water Tray

Filter Box

Filter

Water Tank

Accessories

5V/1A Adapter

User Manual

Brush

Filter x1

58-inch Type-C Cord

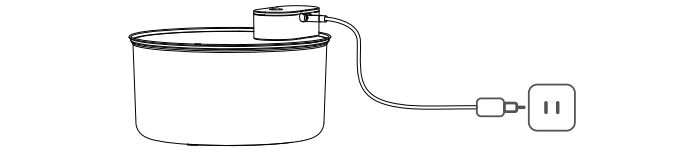
Specifications

Product Name	Hale 3.2L Wireless Water Fountain
Model	PW14
Product Size	8.46*8.46*5.39in/21.5*21.5*13.7cm
RatedVoltage/Current	DC5V = 1A
Material	304 Stainless Steel+ABS+PP
Battery	4000mAh
Capacity	3.2L

Operating Instructions

1.Fully Charged Before Using the New Fountain

Remove the waterproof silicone lid of the power port on the Motor, connect the Type-C cable to the power port and the adapter(5V/1A adapter included), then turn on the fountain. The charging time is 5 hours.

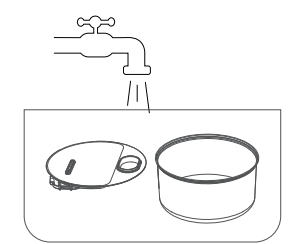


Note:

- Please charge with the 5V/1A adapter included.
- After charged, please unplug the cable and cover the power port with the silicone lid.

2. Assemble the Fountain

Step 1: Rinse the water tray and water tank.

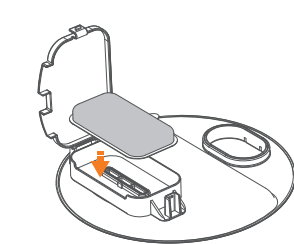


Step 2: Fill in the water tank with an appropriate amount of clean water (Do not exceed the max line).

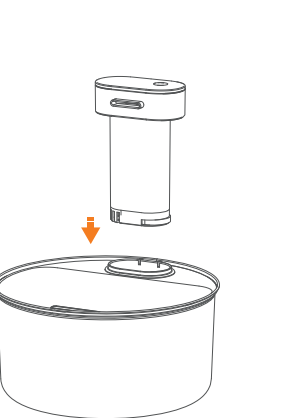


Step 3: Install the filter to the filter box; (Please soak the filter by water for 5 minutes before install)

Fixed the water tray to the water tank.

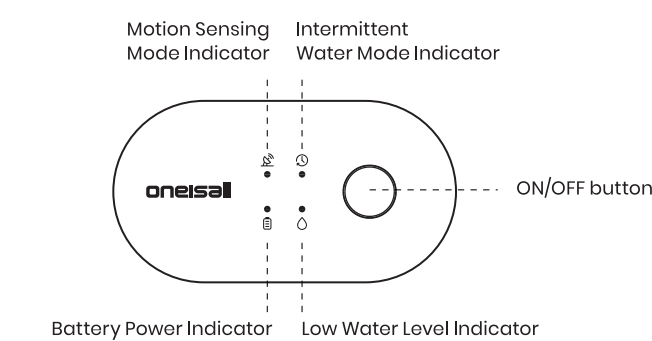


Step 4: Install the Motor and turn on the fountain by long pressing the on/off button for 3 seconds.



3. Operation Description

1. Controls and Indicators Introduction



ON/OFF button
Long press it for 3 seconds to switch on/ off
Short press it to switch the water modes

Battery Power Indicator
LED Indicator Glows Slowly: Charging
LED Indicator Flashes Quickly: low battery
LED Indicator On: fully charged

Motion Sensing Mode Indicator
LED Indicator On: water flows
LED Indicator Off: water stops

Intermittent Water Mode Indicator
LED Indicator On: this water mode is active

Low Water Level Indicator
Red LED Indicator On: water shortage

2. Power Supply Introduction

Plug-in Mode
Plug in the power cable, and the water fountain will automatically enter continuous flow mode.
Just short press the ON/OFF button to switch to other water modes.

Wireless Mode
Built in a 4000mAh rechargeable battery, it can be used wirelessly after charging.

3.Water Modes Introduction

Constant Mode
Plug in the power cable, and the water fountain will automatically enter constant flow mode.
Please Note: continuous water mode only works when plugged in, wireless mode does not support continuous water flow.

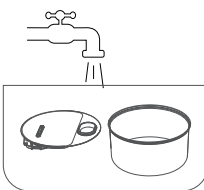
Motion Sensing Mode
Short press the on/off button to switch to motion sensing mode.
When pets move within 0.5 meter in front of the water fountain, it triggers the sensor mode and water flows for 30 seconds.

Intermittent Mode
Short press on/off button to switch to intermittent water mode.
The water fountain flows 15 seconds every 30 minutes.

Cleaning and Maintenance

1. Daily Cleaning and Maintenance

Turn off the fountain and unplug the power before cleaning.
Take off the Motor, water tray and filter.
Clean the water tank and water tray with water.
Rinse the bottom components of the Motor.



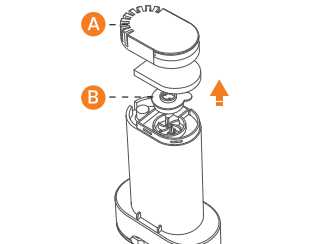
NOTE:

Do not immerse the control panel of the Motor into water, always keep it dry.
After cleaning, wipe all components with a dry cloth and assemble the fountain according to the assemble instruction.

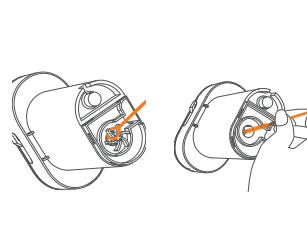
2.Cleaning the bottom components of the motor

To extend the lifespan of the fountain, it is recommended to clean the bottom components of the motor once a week.

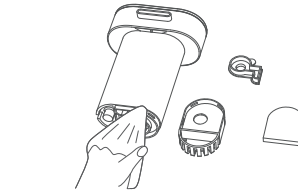
① Gently break to open then take off the cover A and remove the cover B.



② Use included brush to take off the impeller, and clean the inside components with water.



③ Use a clean, dry cloth to wipe the components before assembling.



Please scan QR code to check the video about how to clean the bottom of the motor.



3. Filter Replacement

① For the health of your pet, it is recommended to change the filter every 15 days.
② Before replacing the filter, please soak the new filter in water for 5 minutes to remove the powder produced by the activated carbon during transportation.

Troubleshooting

Troubleshooting

- Where to find the replacement filter and pump.
Here is the replacement filter with ASIN: B0F8VH3K1, and battery module with ASIN: B0F8VL69B5
- No water flows and the working indicator light is not on.
Please check if the machine is in a shutdown state; or is the power supply in normal connected.
- Working indicator lights up but no water flows out.
Please check if the fountain is in a low water level.
- Charging indicator doesn't work after plugging in the Type-C charger.
Check if the adapter is full connected with the outlet, ensure they are in well connection.
- How often should the filter be replaced?
It is recommended to replace the filter every 2-4 weeks and clean the water dispenser every 1-2 weeks.
- What happen if the noise increase and water output decrease?
Possible impeller blockage of the bottom Motor, please disassemble the bottom component and thoroughly clean the impeller according to the cleaning instruction.

GPSR Product information

EC REP

Name: Apex CE Specialists GmbH
Add: Grafenberger Allee 277-287,40237 Düsseldorf,DE
Contact Person: Wells Yan
Tel: +353212066339
E-Mail: info@apex-ce.de

UK REP

Name: APEX CE SPECIALISTS LIMITED
Add: 5f East Union Street, Manchester, England, M16 9AE
Contact: Wells
Tel: +441616371080
E-Mail: info@apex-ce.com

Product Name: Hale 3.2L Wireless Water Fountain
Brand: Oneisall
Product Model: PW14
Rated Voltage/Current: DC 5V = 1A

GPSR Product Information
Business Name: Shenzhenbenfendianzishangwuyouxiangongsi
Manufacturer's address: CN, 518000, GuangDong Sheng, Shenzhen, Longhua District, Minxin Community Bishui Longting Building 6 Unit, 78
Tel: +86 185 6587 6424
E-Mail: topservice4u@hotmail.com

ROHS COMPLIANT

FC

CE

RECYCLE

NO FLAME

NO RADIATION

Made in China

Warranty Information

WE ARE READY TO HELP

Oneisall offers a standard 2-year warranty. If you have any issues with your Oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our Oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing Oneisall.

Please note that the Oneisall warranty does not apply to use dproducts or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts, such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

- support@oneisall.com
- +1877-522-8578 (US) Mon-Fri 8am-5pm (PST)
- www.oneisall.com



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FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

① this device may not cause harmful interference, and ② this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

PW14 半不锈钢款 饮水机说明书

尺寸: 105x140mm

材质: 128g双铜

印刷: 四色印刷 哑油

折叠方式: 6折页



CMYK:0 63 100 00

印刷要求

说明书/ 吊卡类	外观	表面文字和图案清晰, 无切割不整齐、污渍、混点(黑点、白点)、破损、错字、漏字、重影, 印刷内容、方向、位置须与图纸或样板相符。
		颜色与图纸或样板一致。
说明书/ 吊卡类	尺寸	须符合图纸要求或与样板一致。