Smart Pet Feeder With
5G WiFi

User Manual
Model: PFD-002 PRO

ON-D97

Download Smart Life App
to connnet the feeder

Contents

Safety Warning:

1. Select a stable and firm location to install the feeder to avoid it from shaking or toppling over.
2. Ensure that the installation environment is dry and away from water sources and damp areas.
3. Install the feeder correctly according to the instructions to ensure that all components are firmly installed.
4. Before adding pet food, check if the food is suitable for feeding to avoid using deteriorated or unsuitable food.
5. Set an appropriate feeding amount and time, and do not overfeed to prevent pet obesity or indigestion.
6. Do not let pets play or chew near the feeder to avoid accidents.
7. Observe the pet's eating situation regularly and adjust in time if there is any abnormality.
8. Clean the feeder regularly to keep it clean and hygienic and prevent the growth of bacteria.
9. Check the electrical and mechanical parts of the feeder to ensure its normal operation.
10. Pay attention to keeping the battery fully charged or the power connection normal.
11. These packaging bags may cause suffocation. Keep them away from children and pets.
12. Do not use the feeder when the pet cannot reach the food plate or has any physical disability.
13. Do not put your fingers into the food outlet or let your fingers touch the rotor.
14. When the equipment is idle, please turn off the equipment power.
15. Do not immerse the base part in water at any time, otherwise it may damage electronic components, such as the control panel.
16. Do not use this feeder outdoors. Please frequently check the operation of this feeder.

FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

MODIFICATION: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the device.
This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.
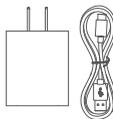
In the Package
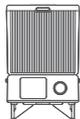
1x Automatic Pet Feeder

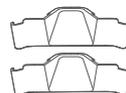**2x Stainless Steel Bowl and Holder**

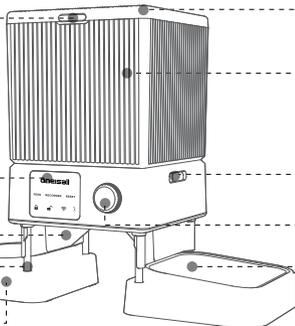**1x Power Cord with Adapter**

1x Desiccant Bag

SILICA GEL

1x User Manual

oneisall

Smart Pet Feeder With 5G WiFi

User Manual

1x Quick Guide

Quick Guide

4 x Support Legs

2x Food Slides

Product Overview

Lid button

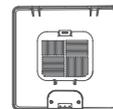Lid

Food tank

Desiccant box

Switch for the tank

Battery compartment

LED Display

Food slide

Dial

Support leg

Stainless steel bowl

Bowl holder
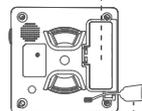
Type-C port

LED Display Introduction

FEED: Manual feed

RECORDE: Record a message

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FEED   **RECORDER**   **RESET** - - - - - - - - RESET: Clean all settings

🔒   🔓   📶   🔋 - - - - - - - - Battery icon

Locked/Unlock   WIFI indicator

Assemble the Feeder

Please scan the QR code below to obtain detailed assembly video for the cat feeder.

Video Tutorial

Connect to APP

The feeder supports 2.4GHz and 5GHz WiFi

> **Note:**
> When powered by batteries only, the feeder can dispense food on time according to the set schedule even during a power outage, but you won't be able to use the app unless it is plugged in.

Smart Life

System requirements

iPhone on iOS 10.0 or later. Smartphone on Android 5.0 or later.

1. Download and install the Smart Life App.

> **Note:**
> To proceed with the installation and sign-up process, please grant the necessary authorization. Upon entering your email address, you will receive a verification code. It is essential to enter this code before proceeding to set your account password.
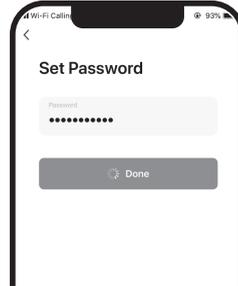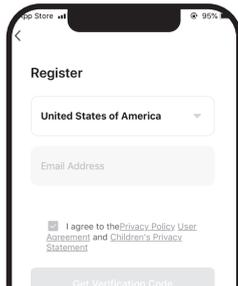
2. Turn on the Bluetooth feature on your mobile phone is turned on. Next, connect your phone to a Wi-Fi network and enable GPS location services.

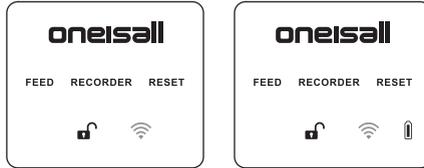3. To activate the feeder, first, turn it on. Press and hold the dial button for approximately 3 seconds to unlock it. Then, rotate the dial to the RESET icon and hold it for 5 seconds. You will notice that the WIFI icon will turn red and start flashing.

Note:
If you are using batteries as the sole power supply for the feeder, a battery icon will be displayed on the device.

4. On the app, locate the "+" symbol on the right side and click on it to add a new feeder to your account.
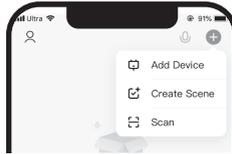
5. Within the app, utilize the "Add Device" feature to detect the device as depicted in the provided image.
The model name of the device should be PFD-002 PRO. Once the device is identified, click on the "Add" button to proceed.
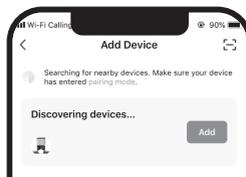
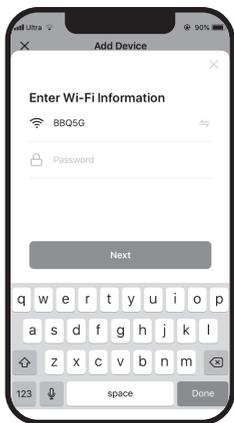6. When connecting the feeder for the first time or switching to a new Wi-Fi network, you will be prompted to enter the Wi-Fi password. Please enter the password in the provided field and click on the "Next" button to continue.

7. Please wait patiently for the connection to be established and succeed. This may take a few moments.

8. Once the connection is successfully established, click on the "Done" button to finalize the setup. You will notice that the WIFI icon on the device will turn white and stop blinking.

Note:

- When connecting the feeder to the power outlet, please note that the middle menu bar on the device will disappear automatically after 5 seconds of no user interaction.
- When using batteries as the sole power supply, it's important to be aware that the entire screen will turn black after 30 seconds of inactivity. To reactivate the screen, simply turn the dial as desired, and it will light up again.

Manual Feeding Setting

1. Once the connection process is completed, the mobile phone will automatically open the settings menu.
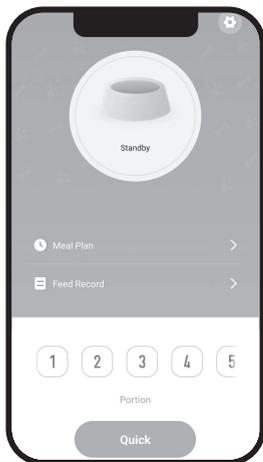
2. Choose the desired number of portions by selecting the appropriate value, and then click on the "Manual" option. In accordance with the provided image, the feeder will dispense 5 portions.

Standby

Meal Plan

Feed Record

1 2 3 4 5

Portion

Quick

Wi-Fi Calling   89%

PFD-002 PRO

Standby

Meal Plan

Feed Record

3 4 **5** 6 7

Portion

Manual
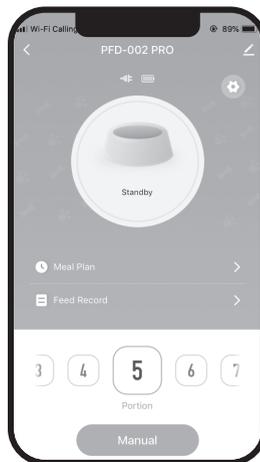
Feeding Schedule Settings

1. Click on the "Meal Plan" option to access the feeding plan setting interface.Tap on "Add" option to set feeding schedule.

2. Select the desired number of days of the week for feeding. Then, choose the feeding time and specify the number of portions for each feeding.
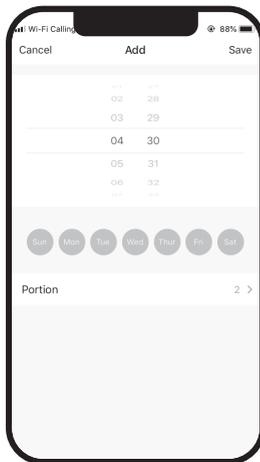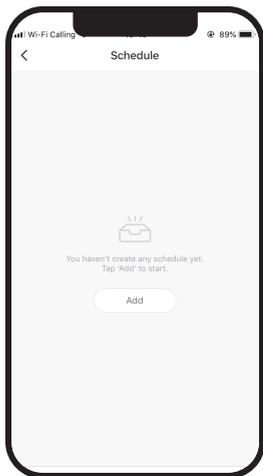
Once the settings are properly configured, you will obtain a schedule as illustrated below:
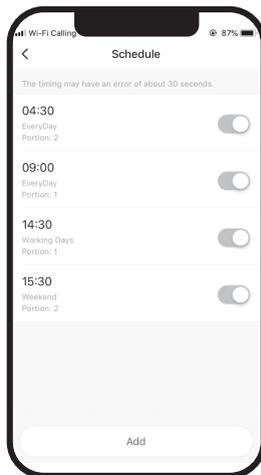
You have the flexibility to set up to 10 meals in total, with a maximum of 60 portions per meal.

View the Feeding Log

1. Click on the "Feeding Log" option to view the log for the current week, which will display the feeding records after each feeding session has been completed.
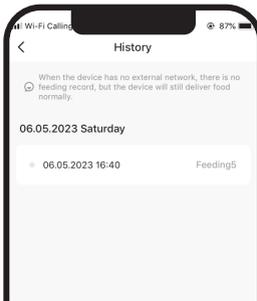
Food Shortage Notification

When the food level is low, the feeder will send a food shortage reminder to your mobile device every hour until refilled. You can also disable this feature in the settings.
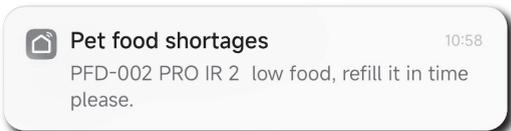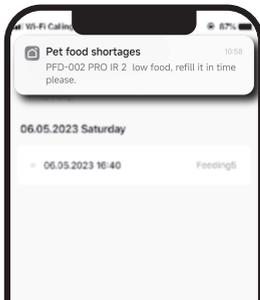
Slow Feed Setting

Click on the settings icon. From there, you have the option to switch off the indicator. Additionally, you can enable the Slow Feed switch, which will adjust the grain interval to 10 seconds per portion.
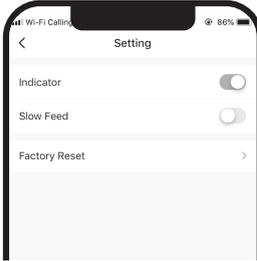
Share and Remove Devices

Share the device.

1. To enter the modification page, click on the pencil icon located in the upper right corner of the feeding interface within the app.
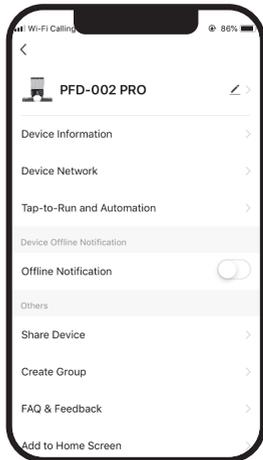
2. Tap on "Share Device" to share this feeder with your family and friends.
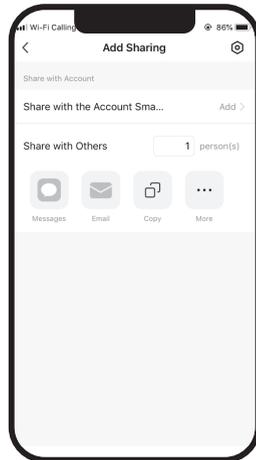
Remove devices

On the device list screen, press and hold the desired device for 3 seconds to access the "Remove Device" screen. From there, select the device you wish to remove and click on the "Remove Device" button.

Wi-Fi Calling	85%
1 Selected	Done
PFD-002 PRO	✓
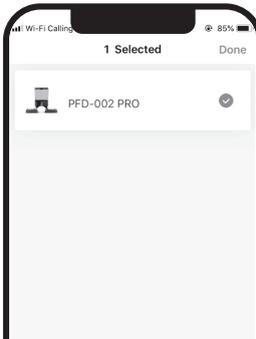
State of the icon	Indicates
Red+Flash	Connecting to network
White+Stay on	Connected to network
White+Flash quickly	Disconnected from the network, the device retained the memory of the last mobile phone it was connected to.
White+Flash slowly	Disconnected from the network and does not have memory of the last mobile phone.

Statement for Battery Icon

When the battery is fully charged, the battery icon will be displayed in white. However, if the battery level becomes low, the icon will turn red and start blinking as a warning indicator.

If you notice the battery icon turning red and blinking, it is an indication that the battery needs to be replaced.

Record A Message

1.While in the unlock state, turn the dial to select the "RECORDER" icon. The icon will start flashing. Press and hold the dial button. You will hear two beeps, indicating that the recording has started. Speak to record your personalized calling message.

2. Release the dial when you have finished recording your message. Once the recording is complete, it will automatically play back once for confirmation.

3. If you wish to change the calling record, simply repeat steps 1 and 2. This will allow you to record a new calling message.

Please note that each calling message can be up to 10 seconds in length.

The Desired Amount of Kibbles

The amount of every portion is not adjustable. Pet owners should adjust the number of portions based on their pet's daily meals and appropriate amount per meal.

Based on our laboratory experiment, the size of the kibble we used measured approximately 0.3 inches.
Here's the data from our experiment

Cup	Portion	Gram	OZ	ML
1/16	1	7.5	0.27	15
1/8	2	15	0.53	30
1/4	3	29	1.02	57
1/3	4	38	1.34	75
1/2	6	57	2.01	112
1	12	114	4.02	224

Please note that the provided data is for reference purposes only. It is essential to conduct your own testing to determine the appropriate amount of dry food for your specific pet, considering the particular brand and type of dry food you are using.

Note:
1. The number displayed as "PORTION" on the device indicates the amount of food that will be dispensed for each bowl.
2. It is important to note that the device does not support delivering different portion sizes to each bowl simultaneously. The same portion size will be dispensed to all bowls.

Here are the steps:

1. In the following steps, we will assume that both of your pets require the same amount of food.
2. For instance, if ½ cup of food equals 6 portions, then ¼ cup would be equivalent to 3 portions.
3. Set the portion number on the device to 3.
4. Measure the dispensed kibbles. If the amount matches your desired quantity, it means the setting is correct.
5. If the dispensed amount does not align with your desired quantity, adjust the portion number until it gets closer to the desired amount.

Tips for Cleaning

Please scan the QR code below for a detailed cleaning video of the cat feeder.

Video Tutorial

Specification

Model:	PFD-002 PRO
FCC ID:	2BBAWPFD-002
Size:	7.4 x 7.2 x 9.9 in
Capacity:	20 Cups (5.6 lb dry food)
Portion Size:	6 Portions=1/2 Cup=57 G
Material:	ABS+304 stainless steel
Input:	5V ⎓ 1A
Food:	Dry food, less than 0.5 inch in diameter
Power Supply:	Cord suggested/batteries for backup
Battery Type:	4 x AA batteries

Troubleshooting

For troubleshooting assistance and inquiries related to your order, please contact us via email at **support@oneisall.com.** To ensure a prompt resolution to your issue, kindly provide your order ID along with the details of the problem you are experiencing.
Our support team will be dedicated to helping you find a fast and satisfactory solution.

Problems	Solutions
The feeder can not work	Check if the cord connected well.
	Do not use batteries, use another type-C charging cord to see if the feeder works.
	Unplug the cord and use new batteries to see if it works.
Desiccant Replacement	Email us: **support@oneisall.com**
The dial do not work	Try to press and hold it for 3 seconds to unlock the feeder.
Food stuck or show E-01 error code	Make sure the kibble size less than 0.5 inch in diameter.
	Check if the tank and food outlet keeps dry.
	Check if the food keeps dry and fresh.
	If the food stop in the outlet, clean it.
	If you use without cord, replace the batteries.
LED Display is off	When using the battery as the only power source, the screen would be off to save electricity. But the feeder would work normally.

Issues of connection

A: Fail to connect to network.

1. Ensure that you are not in tourist mode. Register an APP account for the initial login.
2. Make sure the feeder is properly connected to a power source.
3. Double-check the accuracy of the entered WIFI account and password.
4. Ensure that the WIFI signal is strong. For optimal performance, keep the distance between   the router and feeder under 10 meters to avoid a weak network signal.
5. Confirm that the red WIFI icon is blinking slowly.

B: The device cannot be found.

1. Verify that WIFI and Bluetooth are enabled on your mobile phone.
2. If the device cannot be found during the network distribution process after a prolonged time, perform a device reset. Turn the dial to RESET, press and hold the dial for 5 seconds to reset the WIFI connection. You will hear two beeps, and the WIFI indicator will flash, indicating the reset is complete. You can now proceed to add the device.

C: The feeder display is offline.

1. Check if your mobile phone is properly connected to the network.
2. Ensure that the distance between the feeder and the home router is less than 10 meters, without any walls obstructing the signal. WIFI signals weaken significantly when passing through partition walls, leading to unstable offline connections.
3. Verify that the home network is functioning correctly. If you are away from home, rest assured that the feeder will continue to operate according to its schedule even if the network is disconnected. Your pet's feeding routine will be maintained, so there is no need to worry about them going hungry.
4. Plan and set the feeding schedule in advance before going on a trip to prevent any interruptions caused by internet disconnections or offline equipment.

Contact Us

WE ARE READY TO HELP

oneisall offers a standard 2-year warranty. If you have any issues with your oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing oneisall.

Please note that the oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

Warranty Statement for the APP:

For orders purchased from authorized sellers of the oneisall brand, the app will operate according to the functions listed in the instruction manual when you set it up as instructed, starting from the date of purchase and within a period of 24 months. If you encounter any issues with the use of the app, please contact our after-sales team. oneisall will provide warranty service.

✉ support@oneisall.com

☎ +1 877-522-8578 (US) **Mon-Fri** 8am-5pm(PST)

🌐 www.oneisall.com

Guide video

@Oneisall Official

GPSR Product Information

EC | REP

Name : Apex CE Specialists GmbH
Add : Grafenberger Allee 277-287,40237 Düsseldorf,DE
Contact Person: Wells Yan
Zip Code: 40237
E-Mail: Info@apex-ce.de

UK | REP

Name: APEX CE SPECIALISTS LIMITED
Add: 6f East Union Street, Manchester, England, M16 9AE
Contact: Wells
Tel: +441616371080
E-Mail: Info@apex-ce.com

Product Name: Smart Pet Feeder with 5G WiFi
Brand: Oneisall
Product Model: PFD-002 PRO
Input: 5V ⎓ 1A

GPSR Manufacturer Information
Business Name: Shenzhenbenfendianzishangwuyouxiangongsi
Manufacturer's Address: CN, 518000, GuangDong Sheng, Shenzhen,
Longhua District, Minxin Community Bishui Longting Building 6 Unit, 7B
Tel: +86 185 6587 6424
E-Mail: topservice4u@hotmail.com

Made in China

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TRANSFORM HOW YOU PET

Any problems you have, please contact us :
support@oneisall.com

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