

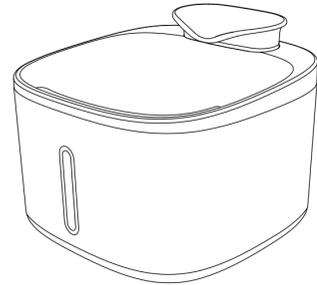
140mm

105mm



## Stainless Steel Pet Water Fountain

Model: PW03

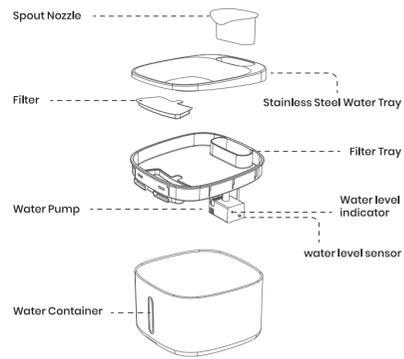


User Manual

### Safety Warning

1. Do not allow children under 8 years of age to play in or around the pet water dispenser.
2. To avoid injury, closely supervise children when using the product near them.
3. Do not use the pet water dispenser for any purpose other than its intended use.
4. Use only accessories recommended or sold by the manufacturer. Use of accessories not recommended or sold by the manufacturer may result in unsafe conditions. Do not modify this pet water dispenser.
5. Do not operate this appliance if it is malfunctioning or has been damaged. Do not attempt to repair this appliance yourself. Contact our customer service immediately for further instructions.
6. When the appliance is idle, always disconnect the power supply to ensure safety.
7. Disconnect the power supply before servicing and cleaning the unit.
8. Please use it indoors, out of direct sunlight and away from any potential ignition sources.
9. This product is in low voltage mode, but pets tearing the cord may cause leakage, please use it under proper guidance.
10. Before installing or replacing the filter, please soak the filter in water for 5 minutes to rinse it clean.
11. When using the machine for the first time, the water pump has a 30-second air-exhausting process, the water flow is relatively small; After 30 seconds, the water flows out normally.
12. Keep it placed horizontally, please do not knock over the product, otherwise it will lead to abnormal work of the equipment.
13. When cleaning the whole machine, please disconnect the power supply and turn off the product.
14. If the plug of the unit gets wet, disconnect the power from the wall outlet. Do not attempt to remove the plug.
15. Check the unit after installation, if there is water on the contacts or plug, do not insert it.
16. Replace the filter at least every 2 weeks or when the flow rate decreases significantly. For two or more cats, the filter may need to be changed more frequently if it becomes clogged.
17. Of the entire appliance, only the stainless steel parts and the non-removable parts attached to them can be cleaned in the dishwasher. Do not place any other parts in the dishwasher, otherwise there is a risk of deformation.

### Package List



### Accessories



### Specifications

Name:	Oneisall Pet Water Fountain
Model:	PW03
Size:	200*200*153mm
Rated voltage/current:	DC 5V =1A
Noise:	About 30db
Capacity:	3.5L
Material:	SUS304 Stainless Steel+PP

### Before We Start: Care Instructions

In order to provide your pet with fresh and clean water continuously please read and remember these simple tasks:

Clean The Pump And Fountain	Clean the pump and fountain apart with the soap and warm water every 2 to 4 weeks. Be careful not to get soap in the filter, as it will not rinse out.
Replace Filters On A Regular	Replace the carbon filter every 2 to 4 weeks when you clean your fountain. Replace the sponge and foam filter every 1 to 2 months depend on use frequency.

### Water Level Indicators



### Operating Instructions

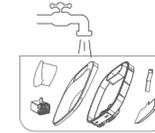
#### Installation steps

##### Step 1 Cleaning the components

1. Before installing or replacing the filter, immerse it in clean water for 5 minutes, then rinse it clean.



2. Rinse the stainless steel water tray, filter tray, water container and pump with clean water.



#### Note:

The filter must be fully soaked for 5 minutes before using the fountain, otherwise the water may not be able to expand through the filter into the tank to create circulation, which may result in overflow directly from the drinking tray.



Any problem you have, please contact us : support@oneisall.com

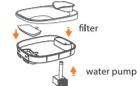
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#### Step 2 Assembling the product

1. Pour clean drinking water into the water container, keep the water level under max.



2. Install the filter and water pump to the tray, then fixed the stainless steel water tray to the filter tray.



3. Place the assembled tray and pump on the water container.



4. Install the spout nozzle and then plug the water fountain into the adapter to power it up for use.



#### NOTE:

1. Fill water to MAX water level in bowl, place the water fountain in a place where your pet will use it.
2. Make sure the power cord, adapter and your hands are dry, then connect the power supply.

### Cleaning & Maintenance

#### 1. Daily cleaning and maintenance

- (1) Disconnect power supply and turn off the product before cleaning; keep the charging port dry.
- (2) Take out the filter, filter tray, and rinse them with clean water.
- (3) Immerse the water container, water tray, filter mesh in water and wash them clean.
- (4) After cleaning the water container, wipe the charging port clean before connecting power.

#### 2. Replacement of filter

- (1) For the health of pets, it is recommended to replace the filter cotton every 15 days
- (2) Before replacing the filter, please soak the new filter in water for 5 minutes to remove the powder produced by the activated carbon during transportation.

#### 3. Cleaning and maintenance of the water pump

##### Step 1. Gently break open the pump cover



- Step 2. Remove the pump cover. Then open the impeller cover with a small hard tool.



- Step 3. Use the included small brush with soap to clean it under running warm water.



#### Note:

Cleaning the pump is essential to the longevity of the fountain. Please clean the pump at least every once a week.

### Troubleshooting

#### Q: How can I get the replacement filters and water pump?

A: Here with the Water Pump asin: B0DDT283NC  
Filter asin: B0DRC96JGF

#### Q: How often do I need to change my cat water fountain filter?

A: The water pump and dispenser need to be cleaned every 1-2 weeks. Every 2-4 weeks you need to change the filter, we will provide you with 2 extra sets of filters.

#### Q: What if the product does not spray water?

A: Please check whether the water level is lower than MIN, if the water level is normal, please clean the pump.

#### Q: Water fountain does not work?

A: The water pump may be clogged; please clean it thoroughly, or if the water pipe is not connected tightly, please re-insert it.

### GPSR Product information



Name: Apex CE Specialists GmbH  
Add: Grafenberger Allee 277-287, 40237 Düsseldorf, DE  
Contact Person: Walls Yan  
Tel: +353212968339  
E-Mail: info@apex-ce.de



Name: APEX CE SPECIALISTS LIMITED  
Add: 6F East Union Street, Manchester, England, M16 9AE  
Contact: Walls  
Tel: +441616371080  
E-Mail: info@apex-ce.com

Product Name: Pet Water Fountain  
Brand: oneisall  
Product Model: PW03  
Rated Voltage/Current: DC 5V =1A

GPSR Product information  
Business Name: chuzhouguanyudianzishangwuyouxiangongsi  
Manufacturer Address: CN, 238200, anhui, chuzhoushi, bianxian, xinzhenhangliululu, taixiangzhongyuanlelongjiaoyuan2403shi  
E-Mail: oneisallofficial@hotmail.com



Made in China

### Warranty Information

#### WE ARE READY TO HELP

Oneisall offers a standard 2-year warranty. If you have any issues with your Oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our Oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing Oneisall.

Please note that the Oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts, such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

- support@oneisall.com
- +1877-522-8578 (US) Mon-Fri 8am-5pm (PST)
- www.oneisall.com



## PW03 饮水机说明书

尺寸: 105x140mm

材质: 128g双铜

印刷: 四色印刷 哑油

折叠方式: 6折页

## 印刷要求

说明书/ 吊卡类	外观	表面文字和图案清晰, 无切割不整齐、污渍、混点(黑点、白点)、破损、错字、漏字、重影, 印刷内容、方向、位置须与图纸或样板相符。
	尺寸	颜色与图纸或样板一致。 须符合图纸要求或与样板一致。

CMYK: 0 63 100 00