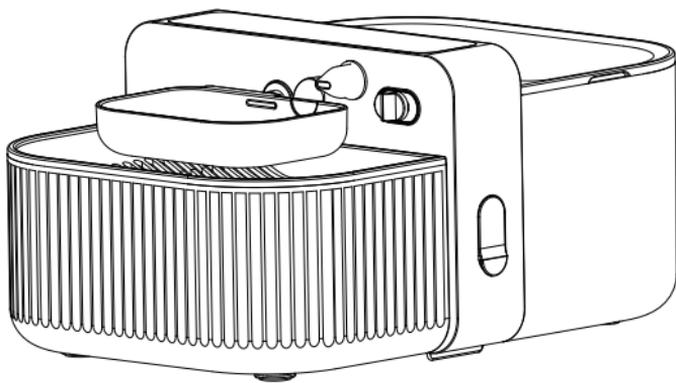# Wastewater Separation
Pet Fountain

Model: PW17

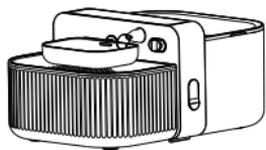## User Manual
ON-D231

Safety Warnings

1. This water fountain is recommended for pets over 6 months old.

2. Designed for indoor use only. Keep away from direct sunlight.

3. Always use the adapter provided with this product. Using other adapters may cause malfunction or damage.

4. Do not immerse the main unit in water or any other liquid. Keep it dry at all times.

5. To prevent your pet from knocking over the fountain, place it against a wall or in a secure location.

6. Children should use the fountain only under adult supervision.

7. Unplug the power cord when the fountain is not in use.

8. Do not operate the fountain without the sewage tank to avoid spills.

FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Package Contents

Smart Pet Water Fountain

Power Cable

Power Adapter

User Manual
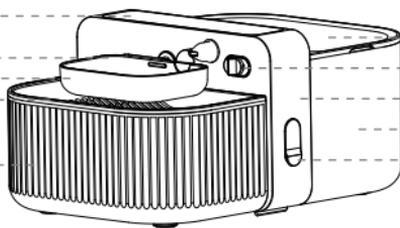
Product Introdution

Display Screen

Stainless Steel Bowl
Water Bowl Base
Sewage Tank Lid

Sewage Tank

Clean Water Tank Lid

Bowl Release Switch
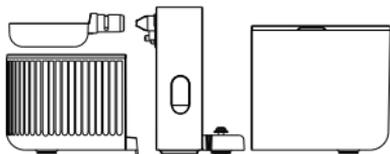
Main Unit

Clean Water Tank

Power Button
(Type-C Port with
Rubber Cover)

Specifications

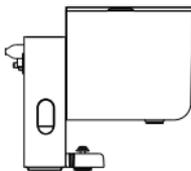| Model	PW17
Dimensions (L × W × H)	9.06 × 13.07 × 5.91 in (23 × 33.2 × 15cm)
Clean Water Tank Capacity	3.5L
Sewage Tank Capacity	2L
Material	ABS, 304 stainless steel
Input	5V ⎓ 1A

Installation

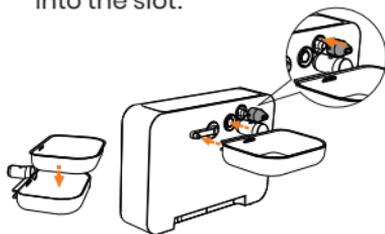1. Take out the water fountain and all its accessories.

2. Secure the clean water tank lid onto the tank.
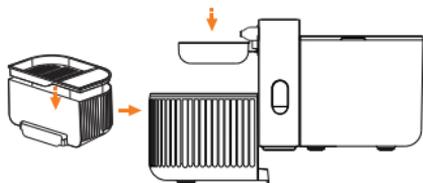
3. Align and insert the clean water tank onto the base.

4. Assemble the water bowl as shown and insert it into the front slot until secured.
Install the water outlet rubber into the slot.

5. Install the sewage tank cover as shown.
Align the main unit with the sewage tank, lower it vertically, and secure it in place.
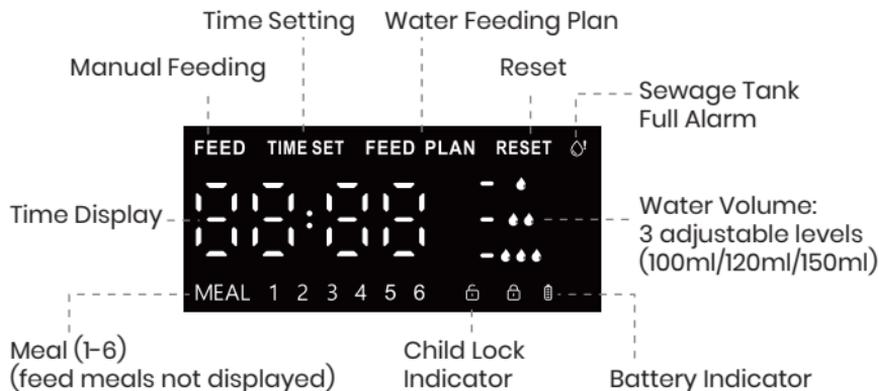
Scan QR code for installation video

Assembly Tutorial

LED Display Overview

Manual Feeding

Time Setting

Water Feeding Plan

Reset

Sewage Tank Full Alarm

FEED   TIME SET   FEED PLAN   RESET ◊

Time Display

Water Volume:
3 adjustable levels
(100ml/120ml/150ml)

MEAL 1 2 3 4 5 6

Meal (1–6)
(feed meals not displayed)

Child Lock Indicator

Battery Indicator

Left Button: Decrease value / Move left
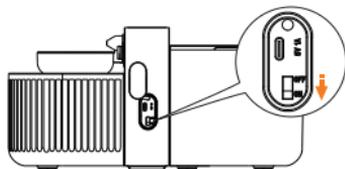Middle Button: Confirm selection
Right Button: Increase value / Move right

Note:
Use the Left and Right buttons to navigate or adjust settings.

Function Introduction

Before setup, open side cover and switch ON.

1. Current Time Setting

Hold "✅" for 3s to unlock.
Press "◀ ▶" to select TIME SET, then press "✅".
The hour will flash — use "◀ ▶" to adjust, then press "✅" to confirm.
Set the minutes in the same way, then press "✅" again to finish.

> **Note:**
>
> Exits setting mode automatically after 30s of inactivity and return to standby.

2. Water Feeding Plan

Press and hold the "✅" button for 3s to unlock.
Press "◀ ▶" to select FEED PLAN, then press "✅".
MEAL 1 will flash — press "✅" to set the feeding time.
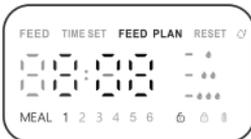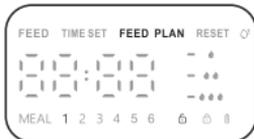After setting the time, press "   " again to set the water volume.
Use "◀ ▶" to select from 3 levels.
Press "✅" to save and continue to the next MEAL.

Example:
• Meal 1 — 09:00 — 1 Portion
• Meal 2 — 12:00 — 1 Portion
• Meal 3 — 14:00 — 2 Portions
Up to 6 fixed watering times can be set per day.

Scan QR code for
water schedule video

Water Schedule
Tutorial

> **Note:**
>
> There are 4 levels of water output:
> Levels 1–3 represent small to large volumes.
> The blank (with three gears flashing) option means feeding off,and no water output.
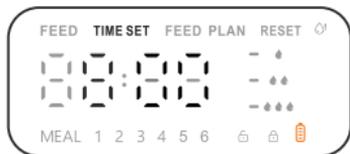
3. Manual Water Feeding

FEED TIME SET FEED PLAN RESET

MEAL 1 2 3 4 5 6

Press " ◀ ▶ " to select "FEED" , then press " ✓ " to start water dispensing. Water will be dispensed at the medium level by default.

4. Battery Status

Charging: Green light flashing.
Fully Charged: Green light steady on.
Low Battery: Red light flashing.

FEED **TIME SET** FEED PLAN RESET

MEAL 1 2 3 4 5 6

5. Sewage Tank Full Alarm

Red light flashing – tank full, please empty promptly.

FEED **TIME SET** FEED PLAN RESET

MEAL 1 2 3 4 5 6

6. Reset

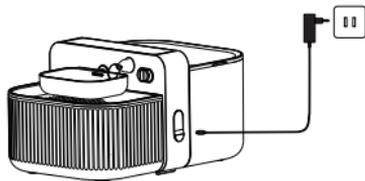FEED TIME SET FEED PLAN **RESET**

MEAL 1 2 3 4 5 6

While unlocked, press " ◀ ▶ " to select RESET (flashing), then press and hold " ✓ " for 5s to reset the feeder. All settings, including time (00:00) and water feeding plans, will be cleared.
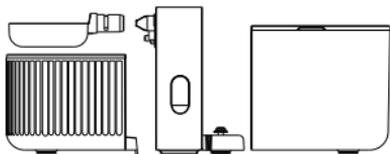
Note:
Two beeps confirm the reset.

Disassemble for Cleaning

1. Unplug the device before cleaning.
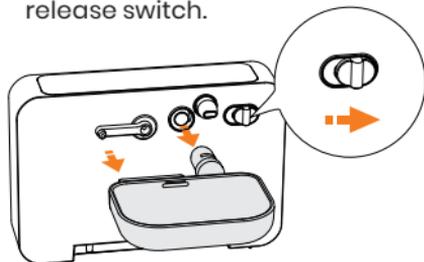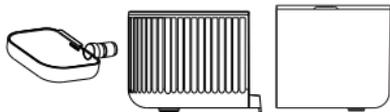
2. Remove the clean water tank and sewage tank, and empty any remaining water.

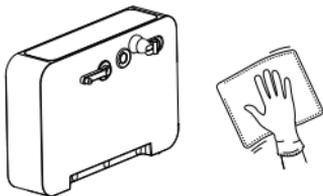3. Release and remove the water bowl by pressing the bowl release switch.

4. Washable parts:
   Clean the water tank, sewage tank, and water bowl.

5. Non-washable parts:
   Do not immerse or rinse the main unit; wipe with a dry cloth.

Scan QR code for cleaning video

Disassembly & Cleaning Guide

Troubleshooting

Problem	Solution	Note
Device Not Powering On	Check if the power switch is turned on. If the switch is on but the device still won't start: • Battery voltage may be low. Connect the charger and charge for 10 minutes, then restart the device. • If the issue persists, the main unit may be defective.	Do not rinse the main unit. Wipe with a damp cloth only.
Screen Shows "88:88" Flashing Alarm	Water bowl is blocked by a foreign object. Remove the obstruction, dispense water manually once or restart the device to clear the alert.	Ensure the water bowl area is free from obstructions during use.
Time Incorrect	Set the local time correctly in Time Set.	Required on first use and after any reset.
Pump Not Working / Loud Noise	Refill the clean water tank promptly.	/
Sewage Indicator On / Flashing	Remove the sewage tank,then empty and clean it when full.	/
Battery Status Flashing / Device Won't Power On	Recharge the batteries.	After low battery red flash, there is a short buffer period. Charge promptly to ensure continuous water supply.
Scheduled Watering Not Dispensing	Check water volume setting. If all three icons flash simultaneously, the current plan is paused. Re-select proper water output level in settings.	/
No Sewage Full Alarm	Ensure the float sensor in the Sewage tank is installed correctly. Clean or remove debris if blocked.	Reinstall properly after cleaning to avoid malfunction.
Cannot Charge	Confirm charger output is stable at 5V. Replace with a compliant charger if needed. Replace damaged charging cable. Ensure plug contact is secure. Keep silicone cover on charging port to prevent water ingress.	/

Warranty Information

Oneisall offers a standard 2-year warranty. If you have any issues with your Oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our Oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing Oneisall.

Please note that the Oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

✉ support@oneisall.com

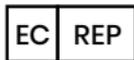☎ +1877-522-8578(US) Mon-Fri 8am-5pm(PST)

🌐 www.oneisall.com

Oneisall support

@Oneisall Official

GPSR Product Information

| EC | REP |

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E-Mail: Info@apex-ce.de

| UK | REP |

Name: APEX CE SPECIALISTS LIMITED
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Contact: Wells
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Tel: +86 185 6587 6424
E-Mail: topservice4u@hotmail.com

Product Name: Wastewater Separation Pet Fountain
Brand: Oneisall
Product Model: PW17
Input: 5V ⎓ 1A

CE FC ♲ 🗑 🗑

Made in China

ONEISALL

TRANSFORM HOW YOU PET

Any problem you have, please contact us:

Oneisall
support

ON-D231